



CITY OF ALBANY
COMMISSION ON HUMAN RIGHTS
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KATHY M. SHEEHAN
MAYOR

City of Albany Commission on Human Rights Biannual Complaints Report – 2024

Pursuant to Albany City Code §42-367, the Commission shall file a biannual report summarizing complaints filed in accordance with Article III of Chapter 48 of the Albany City Code and the status thereof. The Commission will summarize 2024's report in one report below.

Human Rights Complaints:

In 2024, the Commission received thirty one (31) complaints either through the humanrights@albanyny.gov email address, eo@albanyny.gov email address, and/or phone calls to the City's EEO Office phone line (518-407-0098).

- Six (6) complaints were from City of Albany residents.
 - Complaint subjects: Unknown Subject (1), Housing Discrimination (1), Wrongful Termination (1), Housing Assistance (1), Resources for Disabled Child (1), Workplace Discrimination/Wrongful Termination (1)
- Twenty-One (21) complaints were from people residing in New York State, outside of Albany.
 - Complaint subjects: Workplace Discrimination/Disability Discrimination (2), Work Environment (2), Retaliation (1), Workplace Discrimination/Race Discrimination (1), Housing (2), Law Enforcement Concern/Workplace Concern (1), Workplace Discrimination due to Age/Disability (2), Unknown Subject (1), Employment Concern (1), NYS DHR Complaint Follow Up (3), Incarceration Conditions (1), Legal Counsel (1), Racial Discrimination (1), Discriminatory Hiring Practices (1), DMV Operations (1)
- Four (4) complaints were from people with an unknown address.
 - Complaint subjects: unknown subject (1), Emotional Support Animal (1), Wrong Number (1), Shelter Operations (1)

Of the six (6) complaints from City of Albany residents:

- Two (2) were referred to the Department of Neighborhood Services' Housing Advocate for follow-up and support.
- Two (2) were referred to the New York State Division of Human Rights.
- One (1) mentioned they would call back, since they didn't want a public record.
- One (1) Referred to Organization Management.

Of the twenty-one (21) complaints from people residing in New York State, outside of Albany:

- Eight (8) were referred to the New York State Division of Human Rights.
- One (1) referred to the Department of Neighborhood Services' Housing Advocate who connected these individuals with housing services in their localities.
- One (1) was referred to New York State Department of Labor.
- One (1) was referred to both the New York State Division of Human Rights and the Office of the Managing Inspector General for Bias Matters.
- Two (2) were referred to both the New York State Division of Human Rights and the New York City Human Rights Commission.
- One (1) was referred to both the New York State Division of Human Rights and the U.S. Equal Employment Opportunity Commission (EEOC).
- One (1) was to continue correspondence with the New York State Attorney General's Office.
- One (1) was referred to both the New York State Division of Human Rights and the Crisis Line.
- One (1) was referred to both the New York State Division of Human Rights and the Attorney Grievance Committee for the Region.
- One (1) was referred to both the New York State Department of Corrections and Community Supervision and the New York State Attorney's General Office.
- One (1) was referred to Legal Aid.
- One (1) was referred to New York State Department of Motor Vehicles.
- One (1) Referred to the U.S. Equal Employment Opportunity Commission (EEOC).

Of the four complaints (4) complaints from people with unknown addresses:

- Two (2) never returned the City of Albany's call or email.
- One (1) said they did not mean to call the City of Albany.
- One (1) was encourage to speak to the organization's leadership at the shelter.

Respectfully submitted by the members of the City of Albany Commission on Human Rights:

Thomas Mueller, Chair

Kimberly Young-Wilkins, Vice Chair

Kate Shelly

Valerie Alexander-Moseley

Natisha Alexander

Celia Evers

Rosie Love

Submitted: January 21, 2025